



Recruiting volunteers, supporting grassroots organisations and creating networks along the European refugee route.



Impact report January to November 2020



Partner testimonials

“For the last couple of years Second Tree has moved towards a focus on stability, and therefore on long term volunteers, and Indigo has helped us with this. We hope they’ll continue to contribute to the stability of Second Tree, and – as a result – to the stability of the communities we work with in the refugee camps in Epirus.”

Second Tree, Greece

“Indigo helped us find volunteers through the challenging time of the Covid outbreak and the fire in Moria camp. We are really grateful and impressed by the support the team gave us! Thank you!”

Refugee4Refugees, Greece



“ I have no words to say how grateful I am for the existence of this organization - it simply changed my life perspective. Indigo manages to bring together everything that is missing on charity nowadays. ”

Amanda, Volunteer



These findings are part of a social impact project by New York University and are drawn from data in 2019

Volunteer Testimonial

Zia Ensafi—Refugee4Refugees
Volunteered through Indigo

“My name is Zia and I am originally from Afghanistan. I was forced to leave my home country and arrived in Switzerland at the end of December 2015. When I arrived in Lesvos, the volunteers especially inspired me! I heard almost every volunteers’ story which I worked with!

There were a lot of volunteers from Italy, Spain and the rest of the world. That’s the time I understood how much the people care about the refugee crisis. And it was very hard for me to see my people in a very bad situation and on the other hand, it was an incredible experience to work for them and make them smile! I enjoyed, and learned a lot from other volunteers! I volunteered for 17 days for Refugee4Refugees and these 17 days went very quick.”

Partners

CHOOSE LOVE



GLOBAL WHOLE BEING FUND
Caring for humanity on the move



“ My Indigo volunteering experience led me to start working for a social enterprise and reexamine my values. It was nothing short of life changing! ”
Nikos, Volunteer

Indigo's Covid-19 response

At the beginning of the year most of our partners were suddenly forced to adapt, reduce or stop their operations in reaction to the outbreak of the pandemic. We quickly responded by temporarily halting volunteer placements and instead launching an emergency programme, including:

For volunteers we facilitated remote support sessions with qualified counsellors, psychotherapists and life coaches.

For partner organisations we organised webinars on a range of humanitarian and organisational topics, such as safety and security, fundraising, leadership, effective self-care, and much more.

For the safety of the local and refugee communities we initiated a rigorous risk management programme, encouraging our partners to consider and mitigate all potential dangers regarding their operations.

For our online audience we launched an Instagram live series 'Let's Talk Grassroots' to keep people engaged and connected with the field. Our guests included Hassan Akkad, Camilla Thurlow, Josie Naughton and many more.

[Watch here.](#)

Psycho-social support for volunteers



Training for volunteers and partners



Volunteer testimonial

Ruth Cooper-Dickson, Indigo ambassador and positive psychology practitioner and trauma coach.

“Before getting connected with volunteers through Indigo, my knowledge of the refugee crisis was minimal and I felt it was important to learn more about the impact of vicarious trauma on volunteers... Coming out to Samos has made me realise we all have the capacity to make a difference, because it requires all of us, a whole team to make big changes. A big thank you to Indigo!”

Partner testimonials

Samos Volunteers, Greece

“Volunteering in the context of a humanitarian crisis is challenging and sensitive work, which means looking after the members of your team is an essential. We are grateful for the work Indigo Volunteers undertakes not only to support NGOs but also to support volunteers with welfare resources.”

Med'Equali Team, Greece

“During a really uncertain time, Indigo was there for us keeping in touch to find out about our needs. They were ready to act, to allow us to keep doing our work - providing health care to those who need it. We hope you keep doing your amazing work!”

To learn more about Indigo Volunteers, visit www.indigovolunteers.org

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