

Impact report 2023

Indigo Volunteers responsibly supports refugees.

334
volunteers
placed

52
charities
supported

across
10
countries

26,857
days
volunteered

3,976
volunteers
placed since
2017

We amplify the impact of humanitarian organisations providing vital assistance to refugees and displaced people by:

- Facilitating selective volunteer connections,
- Providing well-being support, and
- Elevating our partners' organisational development.

In 2023, we experienced both a devastating setback and an invigorating revitalisation.

With strategic restructuring, diversification of fundraising initiatives and the support of our network, in late 2023 we came back stronger than ever after having to temporarily pause services given the drastically reduced visibility, support, and funds provided to European humanitarian organisations.

Our key achievements

Developed and launched a new Volunteer Hub packed with vital, sector relevant resources

Initiated development of Indigo Mentors - the pioneering corporate volunteering programme

Strengthened our leadership team with a seamless CEO transition

What our partners & volunteers said

" Indigo volunteers have been a great asset for a grassroots organisation like us. Over the year, we have seen their process strength, adapting to the needs of both organisations and potential volunteers. In addition to bringing to us volunteers who are absolutely essential to our projects, they have been key actors in the protection of incoming volunteers. They provide volunteers with trainings that organisations don't always have the capacity to offer, as well as invaluable mental health support. **They have been major actors in making our domain safer, more professional and more sustainable.** "

Claire, Coordinator at Yoga & Sport With Refugees

" **Your organisation has truly changed my life for the better,** and had I not volunteered through Indigo, it would have been much more challenging to find such a charity overseas. You had helped to find me a placement with with a charity overseas in the summer and I recently went back to a refugee camp to volunteer with the same charity. The work you do is nothing short of phenomenal and simply unparalleled. I'm very grateful to Indigo. "

Hassan, Volunteer with Roots